

**STATE OF MICHIGAN
BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION**

**NOTICE OF HEARING
CASE NO. U-18189**

- The Michigan Public Service Commission will consider the complaint of Leo and Margie McClain against Consumers Energy Company.
- A public hearing in this matter will be held:

DATE/TIME: Tuesday, December 13, 2016 at 9:00 a.m.

LOCATION: Michigan Public Service Commission
7109 West Saginaw Highway
Lansing, Michigan

BEFORE: Administrative Law Judge **Martin D. Snider**

PARTICIPATION: Any interested person may attend and participate. The hearing site is accessible, including handicapped parking. Persons needing any accommodation to participate should contact the Commission's Executive Secretary at (517) 284-8090 in advance to request mobility, visual, hearing or other assistance.

On October 18, 2016, Leo and Margie McClain (Complainants) filed a formal complaint against Consumers Energy Company (Consumers Energy), for alleged violations of various provisions of the Michigan Public Service Commission's (Commission) Consumer Standards and Billing Practices for Residential Service related to compliance with proper billing and payment standards, billing errors, method of delivery and shut-off procedures.

On November 15, 2016, the Commission served the complaint upon Consumers Energy, directing a response on or before December 6, 2016.

The complaint may be dismissed if the Complainants fail to attend the hearing without requesting an adjournment pursuant to the Michigan Administrative Hearing System's Administrative Hearing Rules R 792.10422 and R 792.10432. The same complaint may not be refiled at a later time unless a compelling reason is provided for not appearing or requesting another hearing. Requests for further information on adjournment should be directed to (517) 284-8130.

Jurisdiction is pursuant to 1909 PA 106, as amended, MCL 460.551 et seq.; 1919 PA 419, as amended, MCL 460.54 et seq.; 1939 PA 3, as amended, MCL 460.1 et seq.; 1969 PA 306, as amended, MCL 24.201 et seq.; and the Michigan Administrative Hearing System's Administrative Hearing Rules, 2015 AC, R 792.10401 et seq.

MICHIGAN PUBLIC SERVICE COMMISSION

Kavita Kale
Executive Secretary

December 2, 2016